



**LICENSING SUB-COMMITTEE
HUSH, MARKET PLACE, ROMFORD
(REVIEW)**

AGENDA

10.30 am

**Thursday
17 October 2013**

**Council Chamber -
Town Hall**

Members 3: Quorum 2

COUNCILLORS:

Peter Gardner (Chairman)
Pam Light
Linda Van den Hende

**For information about the meeting please contact:
James Goodwin - 01708432432
e-mail: james.goodwin@haverling.gov.uk**

AGENDA ITEMS

1 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) - receive

2 DISCLOSURE OF PECUNIARY INTERESTS

Members are invited to disclose any pecuniary interest in any of the items on the agenda at this point of the meeting.

Members may still disclose any pecuniary interest in an item at any time prior to the consideration of the matter.

3 CHAIRMAN'S ANNOUNCEMENT

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

4 REPORT OF THE CLERK (Pages 1 - 6)

5 REPORT OF THE LICENSING OFFICER (Pages 7 - 42)

Application under section 167 of the Licensing Act 2003 to review the premises licence for Hush, 80-84 Market Place, Romford, RM1 3ER.

Andrew Beesley
Committee Administration Manager

LICENSING SUB-COMMITTEE

REPORT

16 October 2013

Subject Heading:

Procedure for the Hearing: Licensing Act 2003

Report Author and contact details:

James Goodwin (01708) 432432
e-mail: james.goodwin@havering.gov.uk

This is a hearing to consider an application for a review of a licence under section 51 of the Licensing Act 2003. The Licensing Act 2003 (Hearings) Regulations 2005 will govern the arrangements for the hearing of the application now under consideration. This report accords with the requirements of that Act and the Regulations, and in particular Regulations 21-25 (procedure at the hearing).

1. Membership of the Sub-Committee:

- 1.1 The Sub-Committee comprises three members of the Licensing Committee, with a quorum of two members. **Unless there are objections, in the absence of three members, the hearing shall proceed with the quorum of two.**
- 1.2 A member of the Licensing Committee will be excluded from hearing an application where he or she:
 - 1.2.1 has considered an application in respect of the premises in the previous 12 months as a Member of the Regulatory Services Committee; or
 - 1.2.2 is a Ward Councillor for the Ward in which the premises, subject to the application, are located; or
 - 1.2.3 is a Ward Councillor for a Ward which is likely to be affected by the application or;
 - 1.2.4 has a personal interest in the application.

2. Roles of other participants:

- 2.1 The Legal Advisor is not a party to the hearing. The role of the Legal Advisor is to provide legal advice relating to the application and submissions.

- 2.2 The Clerk is not a party to the hearing. The role of the Clerk is to record the hearing and the decisions of the Sub-Committee, and ensure efficient administration

3. Representation validation meeting:

- 3.1 Prior to this hearing, the Sub-Committee Chairman will have met the Legal Advisor and/or Clerk to determine whether further clarification is required of any issues contained in the review application or any representation.
- 3.2 During this representation validation meeting, no decision will have been made or discussion held regarding the substantive merits of the review application or representations.

4. Location and facilities:

- 4.1 All hearings will be heard at the Havering Town Hall unless otherwise directed.
- 4.2 Interpreters will be provided by the Council on request, provided notice is given at least five working days before the hearing.

5. Notification of attendance:

- 5.1 The Chairman will enquire of the parties who is in attendance and the parties will indicate their names (and, where relevant, whom they represent). A register will be circulated before the commencement of the hearing on which the applicant, his/her advisers and companions and all interested parties (and/or their representatives) will be asked to record their attendance.

6. Procedural matters:

- 6.1 Prior to the commencement of the hearing, the Chairman of the Sub-Committee will orally inform the parties whether their applications to have certain people attend the hearing (e.g. witnesses) have been granted or refused. Note this relates to people other than those attending on behalf of a party in the capacity as a representative of the party.
- 6.2 Prior to the commencement of the hearing the Chairman of the Sub-Committee will outline the procedure to be followed at the hearing. This will normally be as follows:

Introduction of the application:

The party requesting the review will outline:

- details of the application and relevant representations received from the parties;
- relevant legislation ;
- relevant Licensing Policy; and
- the time limit in which the Council must reach a determination.

Documentary evidence:

- Documentary or other information in support of applications, representations or notices should be provided to the Clerk of the Sub-Committee at least 7 clear working days before the hearing. If this information is produced at the hearing it will only be taken into account by the Sub-Committee if the Sub-Committee and all the parties consent to its submission. Permission to have this information included in the hearing should be requested at the beginning of the hearing before any oral submissions have been made.
- Statements made by people in support of a party's representation who are not present at the hearing, must be signed by the maker, dated and witnessed by another person. The statement must also contain the witness's full name and occupation.

Representations:

- The Chairman will invite each of the parties at the hearing or their representative sequentially to address the Sub-Committee and call any person/s to whom permission has been granted to appear. Each party will be allowed a maximum period of 10 minutes in which to address the Sub-Committee and call persons on his/her behalf.
- This 10 minute period is where each party has the opportunity to orally address the Sub-Committee and clarify any points on which the Sub-Committee has sought clarification prior to the hearing. This 10 minute period should be uninterrupted unless a member of the Sub-Committee or Legal Advisor considers that the speaker is making submissions that are irrelevant, frivolous or vexatious.
- Members of the Sub-Committee may ask questions of any party, at any time during the proceedings. Time taken in dealing with a Member's question will not be taken into account in determining the length of time available to the party in question to make their representation.

The sequence in which each of the parties will be invited to address the Sub-Committee will normally be in the order of:

- the party requesting the review of the licence
- the Chief Officer of Police;
- the Fire Authority;
- the Health and Safety at Work Enforcing Authority;

- the Local Planning Authority;
- the Local Environmental Health Authority;
- the Local Weights and Measures Authority;
- the Local Licensing Authority,
- the Authority Responsible for the Protection of Children from Harm;
- a navigation or other authority responsible for waterways; and
- any other party that has submitted representations in respect of the application, certificate, notice or other matter appearing before the Sub-Committee;
- the party whose premises is the subject of the licence review.

At the discretion of the Sub-Committee the above order may be varied.

Cross-Examination:

Where witnesses have been permitted by the Sub-Committee to speak at the hearing on behalf of a party, permission must be sought from the Sub-Committee before another party can ask the witness questions. This process of questioning is normally referred to as cross-examination. The Sub-Committee will allow cross-examination only where it is necessary to assist it in considering the representations or application.

Relevance:

Information submitted at the hearing must be relevant to the applications, representations, or notice and the promotion of the licensing objectives. The Chairman of the Sub-Committee is entitled to exclude any information it considers to be irrelevant whether presented in written or oral form. The licensing objectives are:

- The prevention of crime and disorder;**
- Public safety;**
- The prevention of public nuisance; and**
- The protection of children from harm.**

7. Failure of parties to attend the hearing:

- 7.1 If a party, who has not given prior notice of his/her intention not to attend the hearing, is absent from the hearing the Sub-Committee may either adjourn the hearing or hold the hearing in the party's absence. Where the hearing is held in the absence of a party, the Sub-Committee will still consider the application, representation or notice submitted by that party.

8. Adjournments and extension of time:

8.1 The Sub-Committee may adjourn a hearing to a specified date or extend a notice period except where it must make a determination within certain time limits in the following specific applications:

- Applications for conversion of existing licences where the Sub-Committee must make a determination within 2 months of the application first being received. In default of a decision being made the application will be treated as being granted;
- Applications for variation of existing licences where the Sub-Committee must make a determination within 2 months of the application first being received. In default of a decision being made the application will be treated as being rejected;
- Applications for conversion of existing club certificates where the Sub-Committee must make a determination within 2 months of the application being first received. In default of a decision being made the application will be treated as being granted;
- Applications for variation of existing club certificates where the Sub-Committee must make a determination within 2 months of the application being first received. In default of a decision being made the application will be treated as being rejected;
- Applications made by holders of justices' licences for personal licences must be determined within 3 months of the application first being received. In default of a decision not being made within this period the application will be treated as being granted;
- Review of premises licences following closure orders made under the Licensing Act 2003 where the Sub-committee must make a determination within 28 days of receiving notice of the closure order.
- Other reviews of premises licenses where the Sub-Committee must make a determination within 28 days of the end of the statutory consultation period.

9. Sub-Committee's determination of the hearing:

9.1 At the conclusion of the hearing the Sub-Committee will deliberate in private accompanied by the Clerk and the Legal Advisor who will be available to assist the Sub-Committee with any legal problems but will not participate in any decision making of the Sub-Committee.

9.2 The Sub-Committee will normally make its determination and announce its decision at the end of the hearing.

9.3 Where all parties have notified the Sub-Committee that a hearing is not required the Sub-Committee must make its determination within 10 working days of being given notice that the hearing is not required.

10. Power to exclude people from hearing:

10.1 The public are entitled to attend the hearing as spectators. However, the Sub-Committee may exclude any person from the hearing including any person assisting or representing a party where:

- it considers that the public interest would be best served by excluding the public or the individual person from the hearing; or
- that person is behaving in a disruptive manner. This may include a party who is seeking to be heard at the hearing. In the case where a party is to be excluded, the party may submit to the Sub-Committee in writing any information which they would have been entitled to give orally had they not been required to leave the hearing.

11. Recording of proceedings:

11.1 A written record of the hearing will be produced and kept for 6 years from the date of the determination of the hearing.

12. Power to vary procedure:

12.1 The Sub-committee may depart from following any of the procedures set out in this document if it considers the departure to be necessary in order to consider an application, notice or representation.

LICENSING SUB-COMMITTEE

REPORT

17 October 2013

Subject heading:

Hush
80-84 Market Place
Romford RM1 3ER
Premises licence review
Arthur Hunt, Licensing Officer
Mercury House, 01708 433585

Report author and contact details:

This application to review a premises licence is made under section 167 of the Licensing Act 2003 by Licensing Officer Paul Jones on behalf of the London Borough of Havering's Licensing Authority. The application was submitted on 19 September 2013.

Premises' details

Hush, formerly called The Edge, is situated within the market place at Romford. It is a two story terrace premises with bars and entertainment areas on both floors

The premises is located on the south side of Market Place Romford approximately 200 metres east of South Street and 60 metres west of Mercury Gardens. The adjacent premises are shops and commercial premises there are residential properties on the opposite side of the Market Place.

The Market place is used as a Market on Wednesday, Friday and Saturday with the stalls being set up on the previous nights (Tuesday and Thursday) and being taken down into the night after the markets (Wednesday and Saturday) at all other times the Market Place is used as a car park.

The premises are within easy walking distance of Romford Train Station, cab ranks and offices and the night bus service.

A map of the area is attached to assist the committee.

Application to review

Licensing Officer Paul Jones submits this application to review Hush's premises licence, numbered 7870, in accordance with the provisions of s.167 of the Act. This section is enacted following a closure order made by the Metropolitan Police under s.161 and

subsequently considered by Redbridge Magistrates' Court under the provisions of s.165 of the Act.

A s.161 closure order was made against Hush by the Metropolitan Police on Sunday 28 July 2013. The Metropolitan Police attended Redbridge Magistrates' Court to apply for the court to consider the closure notice in accordance with its duty under s.165 on the 30 July 2013. The court considered the closure order and determined that the premises should be closed for a further day following the hearing. The premises were thus allowed to open from the 1 August 2013.

S.165(4) requires the court to notify the Licensing Authority of its determination; however, this notification was not supplied to Havering until 19 September 2013. It was upon the receipt of the court's notification that this review process commenced.

Requirements upon the Licensing Authority

The provisions of s.167(4) of the Act dictate that the Licensing Authority undertakes certain functions with regard to an application made under this section. To this end the Licensing Authority supplied a copy of the application to the premises licence holder and each responsible authority. It also installed an appropriately worded public notice advertising this application at the premises, at Havering Town Hall and on Havering's website inviting interested persons and responsible authorities to make representations against, or in support of, the application in accordance with appropriate premises licence regulations 37, 38 and 39. Also two notices were placed at and near the premises.

When determining an application for a premises licence review made after a s.161 closure notice has been made s.167 of the Act requires that the relevant Licensing Authority holds a hearing to consider the closure order and any relevant representations made. A 'relevant representation' in such circumstances is one which is made by the premises licence holder, a responsible authority or an interested person within the consultation period and which is relevant to one or more of the licensing objectives. During the hearing the Licensing Authority must take any of the following steps it considers necessary to promote the licensing objectives. These steps are:

- (a) to modify the conditions of the premises licence
- (b) to exclude a licensable activity from the scope of the licence
- (c) to remove the designated premises supervisor from the licence
- (d) to suspend the licence for a period not exceeding three months
- (e) to revoke the licence

(NB With reference to (a) the premises plans form a condition of the premises licence.)

Representations

There were three representations from four interested parties that detail concerns with the prevention of public nuisance and prevention of harm to children licensing objectives.

PC Jason Rose made representation in support of this review application on behalf of the Metropolitan Police. PC Rose's representation is based upon all four of the licensing objectives. PC Rose's representation suggests that the hours on the licence should be reduced from their current terminal hour to 02:00. PC Rose also suggests a series of conditions which should be added/modified to Police requirements.

Licensing Inspection

To assist the sub-committee in their determination of this application, a full licensing inspection was carried out on the premises on the 26 September 2013. Mr Roach, the DPS, and Mr Barros, Manager, were both present. There were breaches of their current licence identified. Please find attached a copy of the letter sent subsequently to Mr Roach confirming the findings of the inspection.

Arthur Hunt
Licensing Officer



Havering
LONDON BOROUGH

Premises licence number

007870

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

**Edge
80-84 Market Place
Romford
RM1 3ER**

Where the licence is time limited the dates

Not Applicable

Licensable activities authorised by the licence

**Live Music, Recorded Music
Late Night Refreshment
Supply of Alcohol
Provision of Facilities for Dancing**

The times the licence authorises the carrying out of licensable activities

Supply of Alcohol

**Sunday to Thursday – 07:00 to 00:00
Friday & Saturday – 07:00 to 03:00**

Live Music, Recorded Music

**Sunday to Thursday – 07:00 to 00:30
Friday & Saturday – 07:00 to 03:30**

Late Night Refreshment

**Sunday to Thursday – 23:00 to 02:00
Friday & Saturday – 23:00 to 04:00**

Provision of Facilities for Dancing

**Sunday to Thursday 07:00 to 00:30
Friday & Saturday 07:00 to 03:30**

The opening hours of the premises

**Sunday to Thursday – 07:00 to 02:00
Friday & Saturday – 07:00 to 04:00**

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On and Off Supplies

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**Net Bar Limited
Gable House, 239 Regents Park Road, London, N3 3LF**

Registered number of holder, for example company number, charity number (where applicable)

03761535

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

**Mr Keith Anthony Roach
54A Hanover Gate Mansions, Park Road, London, NW1 4SN**

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

City of Westminster – 07/05205/LIPERS

Mandatory Conditions

- 1. No supply of alcohol may be made under the Premises Licence;
(a) at a time when there is no Designated Premises Supervisor in respect of the Premises Licence, or
(b) at a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.**
- 2. Every supply of alcohol under the Premises Licence must be made or authorised by a person who holds a Personal Licence.**
- 3. (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.**

- (2) In this paragraph, an irresponsible promotion means any one or more of the following : activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
4. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
6. The responsible person shall ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

- (iii) still wine in a glass: 125 ml; and
 - (b) customers are made aware of the availability of these measures.
7. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

Annex 2 – Conditions consistent with the operating schedule

1. The premises licence holder shall maintain a CCTV system which shall be capable of providing images to an identifiable standard.
2. SIA registered door supervisors will supervise the bar area during busy periods.
3. Staff must be trained to request identification from any person appearing to be under the age of 21 and will not serve alcohol to any individual who cannot provide sufficient photographic identification when requested.
4. CCTV footage must be provided to the police on request
5. Footage from the CCTV system must be kept for at least 28 days.
6. Staff must be trained to adhere to all fire safety and evacuation procedures
7. A fully trained first aider will be present at all times wherever possible.
8. The capacity must not exceed the limit set for the building.
9. The premises licence holder shall make reasonable endeavours to ensure music and noise emanating from the premises is not audible to cause disturbance to neighbouring residential properties.
10. Staff will be trained to contact the police if circumstances give rise to a public nuisance.
11. The premises licence holder will adhere to the challenge 21 initiative.

Annex 3 – Conditions attached after a hearing by the Licensing Authority

- CD1 All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.**

CD6 A Premises Daily Register shall be kept at the premise. This register will be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premise on each given day. The Premises Daily Register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call. The Premises Daily Register will be readily available for

inspection by an Authorised Person throughout the trading hours of the premise. The Premises Daily Register will also record all incidents in relation to the use of any force by staff or Door Supervisors in the removal of persons from the premises. It shall record the time and date of the occurrence, name or brief description of the person removed, and details of the staff involved.

CD7 All Door Supervisors shall enter their full details in the Premises Daily Register at the commencement of work. This shall record their full name, home address and contact telephone number, the Door Supervisor's SIA registration number and the time they commenced and concluded working. If the Door Supervisor was supplied by an agency, details of that agency will also be recorded including the name of the agency, the registered business address and a contact telephone number.

- That staff will receive Drug awareness training from the Havering DAAT team.

CCTV

CD15 A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as 'identification standard' of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.

CD16 The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;

Site plan showing position of cameras and their field of view.

Code of Practice.

Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position

Operational requirement.

Incident log.

Maintenance records including weekly visual checks.

CD17 To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.

CD18 The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of 21 days. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity. For premises using a video recording system, the cassette tapes shall be used on no more than 12 occasions to maintain the quality of the recorded image.

CD19 The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.

Door Supervisors

CDGPG9 Premises which have a policy that includes the searching of persons shall have Door Supervisors of on duty at all times.

CDGPG10 All Door Supervisors working outside the premises or whilst engaged in the dispersal of patrons at the close of business shall wear 'High Visibility Clothing'.

Queue Management and Dispersal Procedures

PNGPG1 The Licence Holder shall implement a written queue management policy. All queuing outside the premises shall be managed in such a way that prevents noisy or rowdy behaviour and therefore minimises disturbance or nuisance to neighbours. The policy shall be approved in writing by the Licensing Authority.

PNGPG2 The Licence Holder shall implement a written dispersal policy, to move customers from the premises and the immediate vicinity in such a way as to cause minimum disturbance or nuisance to neighbours, both residential and business, and to make the minimum impact upon the neighbourhood in relation to potential nuisance, antisocial behaviour, crime and disorder. The policy shall be approved in writing by the Licensing Authority.

Bottles and Glasses

Drinks shall be served in vessels made from polycarbonate or plastic.

First Aid

PS22 An adequate and appropriate supply of first aid equipment and materials shall be available on the premises.

PS23 At least one trained first-aider shall be on duty when the public are present.

PS24 Notices detailing the availability of first aid equipment shall be prominently displayed & shall be protected from damage or deterioration.

Proof of age

CDGPG2 All members of staff at the premises shall seek “credible photographic proof of age evidence” from any person who appears to be under the age of 21 years and who is seeking access to the premises or is seeking to purchase or consume alcohol on the premises. Such credible evidence, which shall include a photograph of the customer, will include a passport, photographic driving licence, or Proof of Age card carrying a “PASS” logo.

- The premise will adopt the Challenge 21 Policy as agreed.

Misuse of drugs

CD20 The Licence Holder shall implement a written Drugs Policy. This shall detail the strategies to minimise the use and supply of illegal drugs within the premises. The Drugs Policy shall include a structured training programme covering the issues relevant to the misuse of drugs in relation to licensed premises, which will be delivered to all staff. This Policy shall be approved in writing by Havering Police.

CD21 The Designated Premises Supervisor shall hold a National Certificate of Drugs Awareness qualification, run by the BII or similar accredited body.

CD22 All staff shall be trained in dealing with persons who are incapacitated through the use of drugs or the combined effect of drugs and alcohol.

Noise and Vibration

PN17 Entertainment is to be held internally only and no music or speakers shall be provided to external areas of the premises.

PN22 Staff shall be given adequate training to prevent them causing unnecessary noise when they leave the premises and prominent, clear notices displayed at all points where staff leave the building must instruct them to respect the needs of local residents and leave the premises and the area quietly.

PN26 The specification, and orientation of all speakers shall be agreed with the Licensing Authority / Responsible Authority.

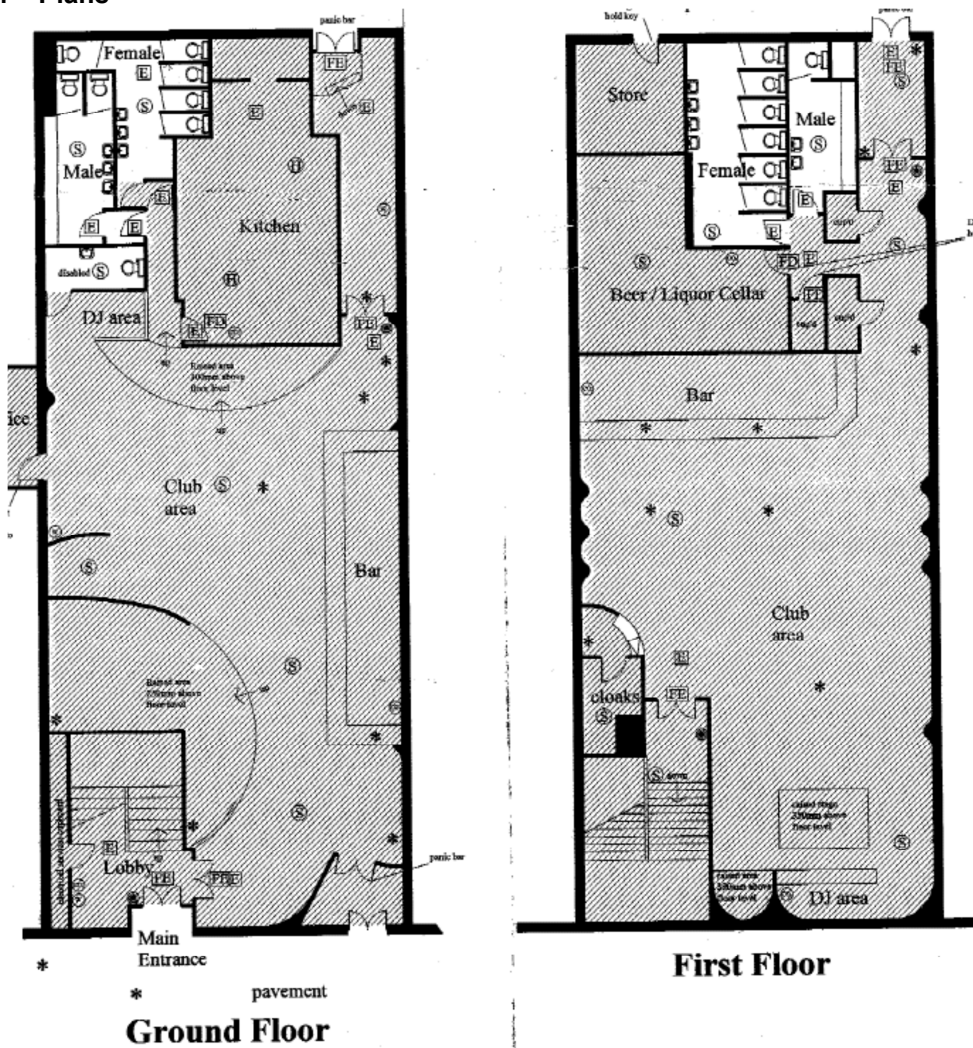
The Sub-Committee also included the following additional conditions:

- The installation of a noise limiting device in all rooms where the playing of recorded and live music will occur. The noise limiting device once installed by a competent electrician is to be set and sealed by officers from the Environmental Health Service.
- The creation of a lobbied exit on the front façade of the building which leads in to the ground floor bar area.
- That the present single glazer folding doors to the front of the premise to be double glazed.

That these three conditions to be completed within the next six months.

- No drinks to be taken outside in to the smoking area and the maximum number in this area is set at 20.

Annex 4 – Plans





Part B

Premises licence summary

Premises licence number

007870

Premises details

Postal address of premises, if any, or if none, ordnance survey map reference or description

**Edge
80-84 Market Place
Romford
RM1 3ER**

Where the licence is time limited the dates

Not Applicable

Licensable activities authorised by the licence

**Live Music
Recorded Music
Late Night Refreshment
Supply of Alcohol
Provision of Facilities for Dancing**

The times the licence authorises the carrying out of licensable activities

Supply of Alcohol

**Sunday to Thursday – 07:00 to 00:00
Friday & Saturday – 07:00 to 03:00**

Live Music, Recorded Music

**Sunday to Thursday – 07:00 to 00:30
Friday & Saturday – 07:00 to 03:30**

Late Night Refreshment

**Sunday to Thursday – 23:00 to 02:00
Friday & Saturday – 23:00 to 04:00**

Provision of Facilities for Dancing
Sunday to Thursday - 07:00 to 00:30
Friday & Saturday – 07:00 to 03:30

The opening hours of the premises

Sunday to Thursday – 07:00 to 02:00
Friday & Saturday – 07:00 to 04:00

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On and Off Supplies

Name, (registered) address of holder of premises licence

Net Bar Limited
Gable House, 239 Regents Park Road, London, N3 3LF

Registered number of holder, for example company number, charity number (where applicable)

03761535

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Keith Anthony Roach

State whether access to the premises by children is restricted or prohibited

Not Restricted

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Paul Jones, Licensing Officer

(Insert name of applicant)

apply for the review of a premises licence under section 167 of the Licensing Act 2003 for the premises described in Part 1 below

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Hush Bar
80-84 Market Place

Post town Romford

Post code (if known) RM1 3ER

Name of premises licence holder or club holding club premises certificate (if known)

Net Bar Limited

Number of premises licence or club premises certificate (if known)

7870

Part 2 - Applicant details

I am

Please tick yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other
 title
 (for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

Current postal address if different from premises address

Post town

Post Code

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Licensing Authority London Borough of Havering 5 th Floor Mercury House Mercury Gardens Romford RM1 1LS
Telephone number (if any) 01708 432777
E-mail address (optional) licensing@havering.gov.uk

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |



Please state the ground(s) for review (please read guidance note 2)

On the 28th July 2013 Police were called to the premises pursuant to a large scale disturbance at which Police required urgent assistance. As a consequence the senior officer at the scene exercised Police powers under s.161 of the Licensing Act 2013 and closed the premises.

On the 30th July 2013 Police attended Redbridge Magistrates Court and the closure was heard. The court ordered that the premises was to be closed immediately to all persons and remain closed for one day from the date of the order.

S.167 Licensing Act 2003 states:

Review of premises licence following closure order

(1) This section applies where —

(a) a closure order has come into force in relation to premises in respect of which a premises licence has effect, and

(b) the relevant licensing authority has received a notice under section 165(4) (notice of magistrates' court's determination), in relation to the order and any extension of it.

(2) The relevant licensing authority must review the premises licence.

(3) The authority must reach a determination on the review no later than 28 days after the day on which it receives the notice mentioned in subsection (1)(b).

Following the court hearing extensive enquiries with the magistrates' court with regards to the duty imposed upon the court by s.165(4) were undertaken. The court is required by this section to notify the appropriate Licensing Authority of the closure order and any determination made. Initially the court was unable to confirm the 30th July 2013 appearance. Subsequently, on the 19th September 2013, notification arrived with Havering's Legal and Democratic services.

Please provide as much information as possible to support the application (please read guidance note 3)



Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--

If you have made representations before relating to the premises please state what they were and when you made them

Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

Date **19th September 2013**

Capacity **Licensing Officer**



Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

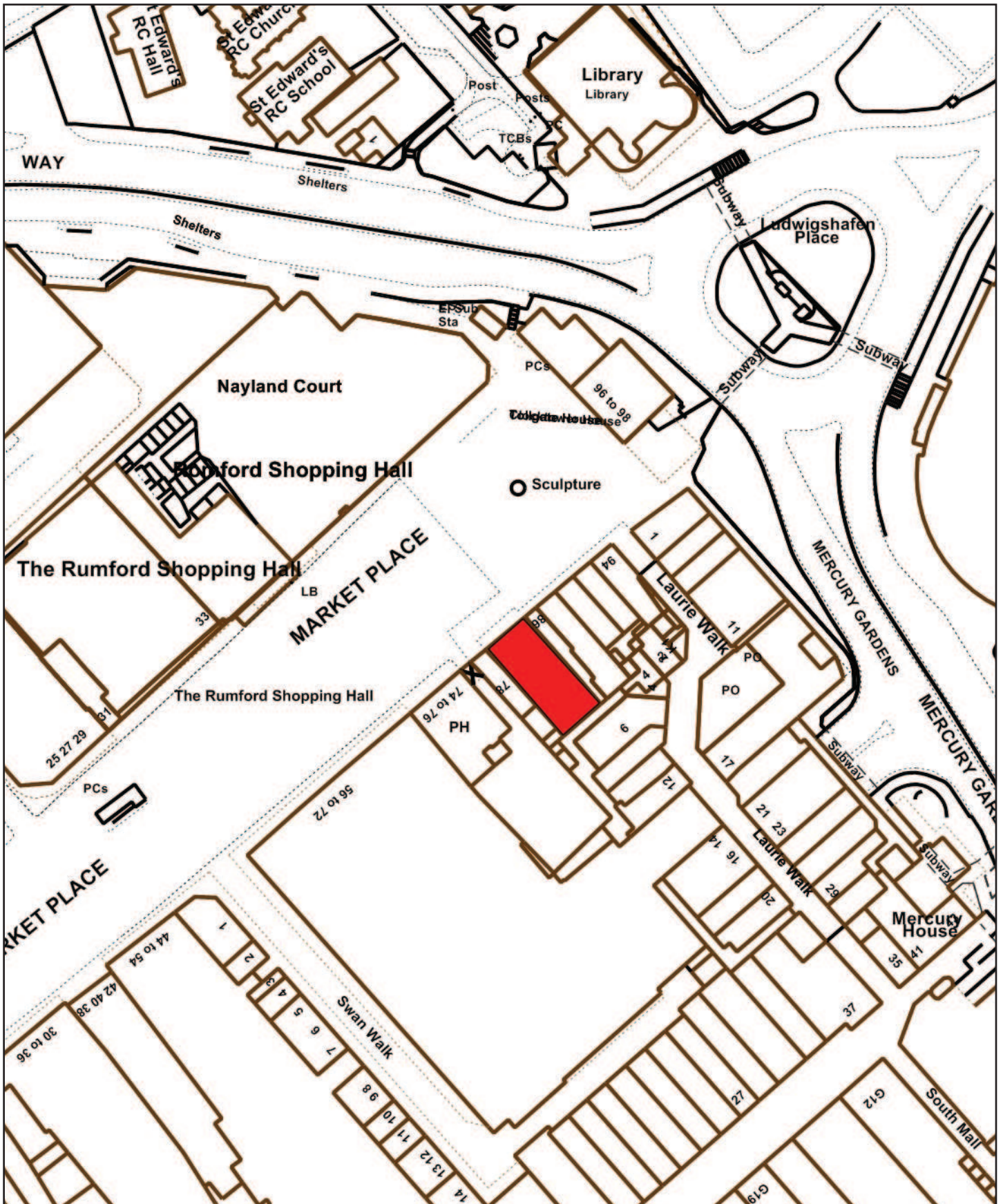
Telephone number (if any) 01708 432692

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

paul.jones@havering.gov.uk

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.



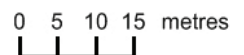
Hush, 82-84 Market Place



Scale: 1:1250

Date: 30 September 2013

Size: A4



Havering
LONDON BOROUGH

London Borough of Havering
Town Hall, Main Road
Romford, RM1 3BD
Tel: 01708 434343

This page is intentionally left blank



Public Protection

London Borough of Havering
Mercury House, Mercury Gardens
Romford RM1 3SL

Mr Keith Anthony Roach
54a Hanover Gate Mansions
Park Road
London
NW1 4SN

Telephone: 01708 433585
Fax: 01708 432554
email: arthur.hunt@havering.gov.uk
Textphone ☎: 01708 433175

Date: 27 September 2013

My Reference: AGH//SR 030147

Dear Mr Roach

Hush, 82-84 Market Place, Romford, RM1 3ER

In relation to the visit I made to the above premises on 26 September 2013 the following items need to be addressed :-

- **Annex 2 Condition 7** *A fully trained first aider will be present at all times wherever possible and Annex 3 PS23 At least one trained first-aider shall be on duty when the public are present. We discussed this matter and it would appear that you are relying on your SIA staff to be trained. I would suggest that you should keep a note of the trained first aider in the premises daily register.*
- **Annex 2 Condition 8** *The capacity must not exceed the limit set for the building. You did not appear to know for sure what the capacity is for the building. Please establish what that capacity is and establish a way of monitoring it during your open hours.*
- **Annex 3** *That staff will receive Drug awareness training from the Havering DAAT team. As discussed last night I am attending a meeting with the Drug and alcohol Action Team (DAAT) in the next couple of weeks. I will establish what is required for you to comply with this condition.*
- **Annex 3 PNGPG1** *The Licence Holder shall implement a written queue management policy. All queuing outside the premises shall be managed in such a way that prevents noisy or rowdy behaviour and therefore minimises disturbance or nuisance to neighbours. The policy shall be approved in writing by the Licensing Authority. Although you state that you do have a policy, it needs to be written and ratified by the Licensing Authority.*

Public Protection Bringing together Environmental Health & Trading Standards

- **Annex 3 PNGPG2** *The Licence Holder shall implement a written dispersal policy, to move customers from the premises and the immediate vicinity in such a way as to cause minimum disturbance or nuisance to neighbours, both residential and business, and to make the minimum impact upon the neighbourhood in relation to potential nuisance, antisocial behaviour, crime and disorder. The policy shall be approved in writing by the Licensing Authority. Once again you state that you have a policy, but it is required to be in writing and ratified by the Licensing Authority.*
- **Annex 3 PS24** *Notices detailing the availability of first aid equipment shall be prominently displayed & shall be protected from damage or deterioration. There were no signs on display in the premises.*
- **Annex 3 CD21** *The Designated Premises Supervisor shall hold a National Certificate of Drugs Awareness qualification, run by the BII or similar accredited body. As discussed previously I will speak with Havering's DAAT.*

My next visit will be in 12 - 24 months (this may be sooner if circumstances dictate) on that occasion I will need to inspect the following items to check compliance :-

- Premises Licence
- Part "B" of the licence correctly displayed
- Record of any Temporary Event Notice used or applied for
- Door supervisors record book
- Record book of incidents
- Record book of complaints
- Records that need to be kept in accordance with the Premises Licence
- Any refuse to serve book / record
- Designated Premises Supervisors Personal Licence

If you need any help or assistance please contact me at the above.

Yours faithfully

Arthur Hunt
Licensing Officer



**KD - Havering Borough
KD - Romford Police Station**

Licensing Authority
London Borough Of Havering
Mercury House
Mercury gardens
RM1 3SL

Romford Police Station
19 Main Road
Romford
RM1 3BJ
Telephone: 01708 432781
Facsimile:
Email: jason.rose@met.pnn.police.uk
www.met.police.uk

Your ref:
Our ref:
25th SEPTEMBER 2013

Police submit the following report in response to a closure order issued at HUSH (Formally known as EDGE) 80-84 MARKET PLACE, ROMFORD, ESSEX, RM1 3ER by police under the Licensing Act 2003. Official notification has been received from BARKINGSIDE MAGISTRATES COURT evidencing a hearing on 30th JULY 2013 concerning the above named premises and its closure by police on 28th JULY 2013. The court was satisfied with the use of section 161 by police in the circumstances and determined to use its power under the Licensing Act 2003 to close the venue for a 1 day further after the hearing (30th -31st JULY) allowing the venue to re open on the first of AUGUST 2013. It is unknown why it has taken until now for the court to notify the local authority. Officers including Inspector BLACKLEDGE and I have made several attempts for this notification to be served before now.

Police believe the premises of HUSH are not acting in a responsible manner to promote the licensing objectives during their hours of trading. Officers feel this premise has a negative effect on all 4 licensing objectives, prevention of crime and disorder and public nuisance, protection of children from harm and public safety. Police wish to bring to the sub committee's attention a number of offences that have taken place at the venue along with suggestions on how these issues may be remedied by changes to their current licence.

Firstly, police take this opportunity to summarise the closure order in question.

Closure under section 161 Licensing Act 2003.

Sunday 28th JULY 2013 @ 0200hrs

Crime Ref 5411125/13 ABH (Actual Bodily

Harm)

EXAMPLE 1 - Police arrived on scene greeted by a large disturbance occurring inside and outside the venue. There were a number of males arguing and pushing each other. Officers could hear glass smashing in the venue. A male was seen lying in the entrance police placed him into the recovery position and started to conduct first aid as the male was incoherent. The venue was full of people and a large majority were against police. As officers were dealing with the injured male a number of people were pushing passed attempting to get outside the venue. Insp BLACKLEDGE (Licensing Inspector for Havering) and other officers on duty received a call via their personal radios for urgent assistance as a large fight was in progress. A number of marked police vehicles and uniformed officers attended immediately. Upon their arrival they were greeted with members of public outside the venue, a glass panel to the entrance smashed with glass all over the public footway and two males with head injuries beside the entrance. The smoking barrier which is normally erected outside the premises was on the floor covered by discarded plastic drinking containers (suggesting drinking outside the premises). Police instantly saw a lack of SIA door staff at the entrance

and if not for the present police officers members of the public could continue to enter unsearched and challenged due to age. Insp BLACKLEDGE established contact with the manager, David BARROS and asked to speak with the DPS (Keith ROACH), she was informed he was inside. Mr BARROS then entered the venue to get him. Whilst waiting INSP BLACKLEDGE witnessed several patrons leave the premises and congregate outside, some unsteady on their feet. The noise level increasing. Mr ROACH appeared when asked what had happened he stated he was unsure. Both males were unable to answer how many persons were inside, relying on a counter. INSP BLACKLEDGE pointed out this would not be an accurate reading as door staff was not in position on the doors. INSP BLACKLEDGE entered the premises and saw approx. 100 patrons, 3 door staff (Not wearing hi visibility jackets). There was a large amount of glass bottles on the tables. INSP BLACKLEDGE enquired if it was a condition to use plastic / polycarbonate containers, Mr ROACH stated only plastic was used. INSP BLACKLEDGE inspected a nearby champagne glass being used by a customer; she found this to be glassware contrary to the licence. INSP BLACKLEDGE asked to see the SIA attendance register, this caused an issue and SIA staff was seen to enter the managers room where the folder was kept, Mr BARROS later admitted the register had not been completed for that evening, upon further inspection by INSP BLACKLEDGE she found more inconsistencies including date errors. Due to the situation INSP BLACKLEDGE informed Mr ROACH the premises was subject to a closure order under section 161 Licensing Act 2003, informing him the closure was effective for 24hrs.

BACKGROUND

This premise is located within Havering boroughs Anti Social Behaviour hotspot and directly opposite residential premises. There are two large bus stops a matter of 200 yards away which service night buses.

In the past year police have received several complaints of violence and anti social behaviour recorded directly against the premises. A number of crimes have also been recorded showing the premise as the venue.

5413473/12 - THEFT MOBILE PHONE

Saturday 1st SEPTEMBER 2012 21:00hrs - Sunday 2nd SEPTEMBER 2012 03:00hrs

EXAMPLE 2 - Suspects unknown have taken victims mobile telephone from her handbag. Victim states she was on the second floor of the venue near the DJ & had her hand/shoulder bag hanging from her right shoulder. She used the phone at 2100 hours on the 01/09/12 & placed it back in her bag. At 0300 hours on the 02/09/12 she went to use the phone again & discovered it was no longer in her bag. She made enquiries with the venue staff who told her that it was not handed in.

5410213/13 - DRUNK AND DISORDERLY Saturday 13th JULY 2013 @ 01:20-01:30 hours

EXAMPLE 3 - Police called to reports of a fight at location, upon attendance Susp and another male appeared to be in a scuffle, officers have separated the males. It appears they had been ejected from the club and for some reason they were arguing and fighting, one male given a Sec 27 (requirement to leave area) however susp continued to be disorderly and generally abusive. He was given several warnings but was quite obviously drunk he was arrested for Drunk and Disorderly.

5410274/13 - ACTUAL BODILY HARM (ABH) Sunday 14th JULY 2013 @ 04:00ours

EXAMPLE 4 - Upon arrival to HUSH NIGHT CLUB MARKET PLACE ROMFORD, police were approached by victim who stated that at approximately 0400 hours as she was leaving the club with friends, suspect has approached her and then punched her once on the nose. Victim does not know suspect, nor why he punched her. Suspect was then pulled into the Club by door staff. Police were unable to establish who suspect was or if he had already left the scene.

CCTV footage for this incident was not readily available to the investigating officer and took 1 week to obtain due to Mr BARROS only attending the venue at weekends and no other staff available to download the footage.

Sunday 28th JULY 2013 @ 02:00hrs, Closure order under section 161 Licensing Act 2003 already referred to.

Other Intelligence or calls to the venue include -

REF KDRT00286059 22nd JUNE 2013

Police were called to an allegation of assault x2 between the club manager and the promoter. There was some pushing between the two but neither males wished to make any allegations against each other and both refused LAS and just wanted to go home and forget about the incident. Both signed officer's pocket books regarding the fact they did not wish to make an official complaint against each other. Promoter was issued a section 27 and instructed to leave the town centre.

REF KDRT00286381 30th JUNE 2013

Police saw a male known to them inside the venue. This particular male was 17 yrs of age therefore concerns are raised with HUSH in relation person's underage entering their premises and possible supply of alcohol to minors.

REF KDRT00286916 13th JULY 2013

Male ejected from venue for disorderly behavior. Police noticed that the male had a thumb cuff on that was locked to the males hand, police spoke to the Door supervisor it became apparent that he had placed the Thumb cuffs on the male in order to restrain him and then misplaced the key. Very strong words of advice were given re the use of equipment and being liable for injuries caused especially as he did not have a spare key to remove the thumb cuff.

REF KDRT00286937 14th JULY 2013

Police visit and speak to door supervisors. Whilst talking they informed officers, that they had a new promotion night running where they were expecting at least 150 people. The door supervisors raised concerns there were not enough of them working. Apparently they had stressed this to the management. Police were informed as a rule they only normally have two working which caused an issue the previous night, where members of the public had to assist them in restraining a male leaving their door and venue unsupervised. Officers asked manager, David BARROS if there were conditions in place for door supervisors and he couldn't answer them.

At 0325 hours police were called to attend and report an assault. Whilst on way another fight broke out which appeared to be a domestic, all persons involved had been in the venue at the time and prior.

On the 17th JULY 2013 I attended the premises and had a meeting with Mr BARROS in relation to underage sales / admission and served an official warning letter. I raised concerns over recent issue such as delays in obtaining CCTV re crime report above (5410274/13), Lack of SIA on duty for numbers at the premises, the use of thumb restraints by SIA. Mr BARROS was left in no uncertain terms that this needs to improve on all fronts. Mr BARROS also agreed to complete a Met police form 696 for all DJ promotions in the future.

**** POINT OF NOTE ****

In all of the five examples shown above the offending times are after 0100hrs. Police submit that this is the critical time for potential issues to take place. Victims become even more vulnerable due to intoxication; offenders become even more violent due to intoxication. Romford town centre needs a quick dispersal zone when pubs, clubs and other venues close. With a 0400hrs finish time (Fri & Sat) this only increases the chances of crime and disorder and offences against public safety and public nuisance. This premise by the sheer nature of the examples above has shown they can not operate without such incidents taking place.

Police would also like to bring to the sub committee's attention that **Annex 3 clearly states the premises will implement a written queue management and dispersal policies. To date, this has not been received by the local authority.** Every time the premise has opened they have been in clear breach of this condition.

Further to the above observation police have received numerous calls to the immediate locality, it is impossible to ascertain if these premises are involved in all these incidents as callers / victims have left prior to police arrival. These disturbances do however have an impact on residents in the area, police sirens and blue lights disturb residents when responding to such disturbances in the area. A further CAD has been logged solely against the premises address with alcohol issues -

Sunday 06th JANUARY 2013 @ 1306hrs

CAD KD3632

Police called to a collapse/ illness alcohol related. Immediate response vehicle dispatched.

Police believe the majority of Hush's customer base are under the influence of alcohol in different degrees. The potential for violence is often felt throughout the night at this location; add this to concerns from their very own door staff in relation to feeling vulnerable, this poses a serious question against level of effectiveness for the licensing objectives.

SIA door staff have proven to be an effective tool in the combat against crime and disorder along with aiding public safety. Police encourage the use of such staff during the hours of operation but fear either not enough are being used **OR** staff that take matters into their own hands such as using restraining equipment referred to above are being employed.

Police therefore seek a reduction of permitted hours for licensable activities and an earlier closing time at the premises, it is felt this would lead to a drastic improvement in matters and reduce the likelihood of attracting the undesirable and criminal element that currently frequent the club. The MPS has no faith in the ability of the management to operate the premises responsibly under the current hours of trading.

In conclusion police respectfully request that consideration be made to the following recommendations /amendments to the current licence.

*** A reduction in trading hours until 0200hrs on all evenings**

*** A reduction in the supply of Alcohol, Late night Refreshment and other licensable activity until 0130hrs**

*** Last entry point for customer's one hour before closing time on each occasion the premise opens**

*** Provide a written queue management and dispersal policies as shown in Annex 3, this has not been received to date.**

*** A member of staff able to operate, download CCTV footage MUST be on duty at all times the premises is open for business. Staff MUST assist police and authority in their enquires.**

*** Scan Net initiative (Or such like) to be implemented within 2 months - To be installed and used during all opening hours of the venue, no one enters unless I.D'd via scan net, condition of entry.**

Scan Net is a photo ID scan system which is used to monitor everyone who goes into the venue, with information able to be shared between other premises to ensure that when a person is barred from one premise they will be unable to enter any other venues currently using the system. It is able to detect fake IDs and can identify whether an individual has been banned anywhere else in the UK.

The MPS feels that these are wholly reasonable, proportionate and appropriate measures to put into place to promote the licensing objectives.

If I can be of any further assistance in this matter please do not hesitate to contact me in the licensing office.

Yours sincerely,

Pc Jason ROSE
Licensing Officer
Havering Borough



**METROPOLITAN
POLICE**

Working together for a safer London

Mr David BARROS
HUSH NIGHTCLUB,
80-84, MARKET PLACE,
ROMFORD,
ESSEX,
RM1 3ER

Your Reference:

Our Reference:

Pc Jason ROSE 282KD

Romford Police Station

19 Main Road
Romford,
Essex
RM1 3BJ

Telephone: 01708 432781

Fax: 01708 432554

Email:

jason.rose@met.pnn.police.uk

Date: 4th JULY 2013

Dear Mr Barros,

Re: HUSH NIGHTCLUB 80-84, MARKET PLACE, ROMFORD, ESSEX, RM1 3ER

In confirmation of our telephone conversation dated Thursday 4th JULY 2013 at 1725hrs, I wish to draw your attention to concerns that have arisen from observations made by my colleagues when visiting your premises on 30th JUNE 2013

On this particular date, officers recognised a number of known persons that were present with in your premises as customers. One of these males is currently 17 years of age. As stated during our conversation, it is unacceptable that persons underage are entering your premises and having the opportunity to purchase alcohol.

This letter is designed as a **WARNING** officially notifying you that failure to promote the licensing objectives, in this case the protection of children from harm **MAY** lead to the police seeking a Review of your premises licence.

If you do not understand anything referred to in this letter or if I can be of any further assistance please do not hesitate to contact me in the Licensing Office at Mercury House on **01708 432781**.

Yours Sincerely

Jason ROSE
Licensing Officer
Havering Borough Police

cc. Arthur Hunt, Licensing Officer - London Borough of Havering
cc. Maxine BLACKLEDGE, Licensing Inspector - Havering Borough Police
cc. Net Bar Ltd - Premises Licence Holder

Mr. J. Chauhan.
43 Nayland Court
Marketplace
Romford
Essex
RM1 3EF

24th September 2013



Reference : Hush Nightclub

Dear Sir/Madam,

I would like my comments and concerns regarding Hush Nightclub to be taken into account at the licence review hearing.

I have lived at this address for the past eight years almost opposite the venue and I have experienced a number of issues regarding noise nuisance when the club was under the previous ownership under the name Edge. Since this venue has changed hands there have been a number of occasions when the doors have been left open until 4am which allows the music and noise from within the club to escape into the marketplace. Although not as loud as previously it is still audible from my flat and has an effect on my ability to sleep.

A greater issue is that there appears to be no control whatsoever by the management and door staff of their customers outside the premises. There is often very loud shouting, swearing and noise directly outside the venue until 4am and in some cases until 5am. On occasions there have been customers of the venue playing loud music in their cars after the venue has closed at 4am.

I would like to point out that there is only one other venue near Hush, the Bull pub, which closes at 12 midnight and after that the marketplace is mainly quiet and due to the nature of the area the noise emanating from within the club and around the venue is magnified.

I would like to recommend that the venue closes its doors at all times except for entry or exit and they display clearly visible signs outside the club requesting patrons to keep quiet in respect of the environment and that door staff and management make a concerted effort to keep the noise down. If necessary they should refuse re-entry to anyone who ignores these requests. Marc Gasson is aware of these issues as I sent him an email with my concerns on 10th October 2013.

Obviously any incident outside the venue causes grave concerns that maybe the club is attracting the wrong type of custom and with most of the policing in the South Street area if not stopped at an early stage then will this venue become a magnet for more trouble and noise.

Best regards,

Jay Chauhan.

Arthur Hunt

From: Mark Dale <markdale@rocketmail.com>
Sent: 25 September 2013 18:29
To: Licensing
Subject: Hush Nightclub

Dear Sir / Madam,

I understand from the notice outside the above mentioned club, that the License for these premises is under review.

I live opposite the club in Nayland Court and my terrace overlooks the market and the club. The noise from the club can be intrusive. We used to get telephone calls from Havering Noise Pollution Team, but this stopped some months ago. We also have a problem with the patrons of Hush in the market shouting at each other and remaining in the area once the club has closed. When Hush was known as the Edge, I had asked the door supervisors if they can try and keep the noise down from the patrons, they said they didn't have the authority. The club needs to realise that this is now a partially residential area and the residents of Nayland Court deserve not to have their sleep disturbed. Also some residents, that reside in properties overlooking the club, have young children staying with them at weekends. It's not fair on these children that sleep is disturbed by the club.

With this in mind, I welcome this review on the club's license.

I'll be happy to discuss anything mentioned in the e-mail.

Kind Regards

Mark Dale
61 Nayland Court
Market Place
Romford
Essex
RM1 3EF

Arthur Hunt

From: Natalie <nlist7@gmail.com>
Sent: 25 September 2013 10:56
To: Licensing
Subject: Re: Hush club romford

Max hurst
Natalie lister
58 nayland court

Sent from my iPhone

On 25 Sep 2013, at 08:00, Licensing <Licensing@havering.gov.uk> wrote:

> Dear Sender
>
> Could I ask that you provide your name and contact details, as we are unable to accept anonymous representations.
>
> Thank you
>
> Arthur Hunt
>
> Licensing Officer
> London Borough of Havering | Public Protection Mercury House,
> Mercury Gardens, Romford, RM1 3SL
> t: 01708 433585
>
>
>
> -----Original Message-----
> From: Natalie [<mailto:nlist7@gmail.com>]
> Sent: 24 September 2013 18:23
> To: Licensing
> Subject: Hush club romford

> I am sending you a message regarding the club hush in Romford market.
> Every weekend this club causes nothing but noise and aggravation. Me
> and my partner are kept up every Saturday. Only a few weeks ago we
> watched through our window a male being assorted out who had earlier
> been stabbed. The whole of the market was blocked by 9!! Police cars
> and an ambulance. The noise carried on for hours as gangs were hanging
> around shouting and discarding rubbish on the floor. We noticed the
> club was closed for a while, however the whole of the complex soon new
> when it had re-opened!! Last Saturday me my partner again was kept
> awake by shouting and fighting. Cars were in the market place till
> past 5.30am. When I looked out my window there was a group of cars
> sitting there with loud music blasting and their car doors open.this
> club brings nothing but trouble and the wrong type of people to the
> area, they have no respect for the local residents and none what so
> ever for the area. The club also doesn't seem to respect the level of
> noise created from these people once upon leaving.we would kindly

- > appreciate something to be done about this as its becoming a huge
- > problem for the residents and the area! Number 58 nayland court
- >
- >
- >
- > This document is strictly confidential and is intended only for use by the addressee.
- > If you are not the intended recipient, any disclosure, copying, distribution or other action taken in reliance of the information contained in this e-mail is strictly prohibited.
- > Any views expressed by the sender of this message are not necessarily those of the London Borough of Havering.
- > If you have received this transmission in error, please use the reply function to tell us and then permanently delete what you have received.
- > This email was scanned for viruses by the London Borough of Havering anti-virus services and on leaving the Authority was found to be virus free.
- > Please note: Incoming and outgoing e-mail messages are routinely monitored for compliance with our policy on the use of electronic communications.
- >
- >